

JULY 2017

BUTTERFIELD HOMEOWNERS ASSOCIATION

www.butterfieldstates.com

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

ARE YOU DELINQUENT?

The Board and Management would like to remind all members of the Association that not paying your monthly assessments can result in severe monetary penalties including, but not limited to, the Association foreclosing on your property. If you are delinquent please don't ignore it! The Board is willing to work with homeowners that have fallen behind on their assessments.



POOL GATE CODE

Please make sure you mark down the pool gate code for July. CODE IS 5529

DOES YOUR HOME NEED PAINTING?

If your entry doors, garage doors, siding, or stucco are faded, cracking, or in disrepair, it is time to paint.

Ideally, you should paint your home once every 7 to 10 years to protect it from nature's harmful elements and moisture.

If you are painting to match the exact color or you are choosing an approved color scheme, architectural approval will NOT be required. Paint color scheme information is available from our community manager or on your community website.

INDEPENDENCE DAY & SUMMER PARTIES

Having a summer or 4th of July party? Please remember to follow the rules and regulations and keep the noise level down. Be courteous to your neighbors during this holiday. Do not leave any debris in the streets. Just a reminder: firecrackers, bottle rockets, cherry bombs and other devices that explode, move along the ground, or travel through the air are banned throughout the State of California. There is no safe or legal area to possess, sell or discharge these types of dangerous fireworks anywhere in the state. Have a SAFE and FUN 4th of July!



BOARD OF DIRECTORS:

President: Paula Hook
Vice President: Dennis Gierman
Secretary: Margit Lippel
Treasurer: Chris Osuna
Member at Large: Judith Straub

The final agenda will be posted at pool area bulletin board. You may also obtain a copy of the agenda by contacting management at 949-838-3291

Next Board Meeting:

July 25, 2017 at the Community Clubhouse @ 7:30 p.m.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Clint Taylor

Phone: 949-838-3291

Emergency After Hours:
949-833-2600

Fax: 949-833-0919

ctaylor@keystonepacific.com

COMMON AREA ISSUES:

Phone: 949- 838- 3254

BILLING QUESTIONS/ ADDRESS

CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

customercare@keystonepacific.com

INSURANCE BROKER:

Berg Insurance Agency
3651 Birtcher Dr, Lake Forest, CA
92630 (949) 830-4590

ARCHITECTURAL DESK:

Please submit your Architectural Applications to:
architectural@keystonepacific.com

JULY 2017 REMINDERS

Please make sure you are watching your speed while driving through the community, we want to ensure our streets are safe for our kids.

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies.

Next Board Meeting- July 25, 2017 at the Community Clubhouse @ 7:30 p.m.

VISIT www.butterfieldestates.com!

Log onto the community website to:

- Submit maintenance requests and address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies and forms
- Access your account online
- Pay your HOA bill online

Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.



SUMMER IS HERE!

As summer approaches the Association would like everyone to take a moment and review some of the community pool rules.

Hours: 6:00 a.m. to 10:00 p.m. (Sunday through Thursday) 6:00 a.m. to 12:00 a.m. (Friday and Saturday)

No one under the age of 14 may use the pool or spa, unless accompanied by an adult.

No person under the age of 14 allowed in the spa.

No running, horseplay, fighting, and/or activity that can be construed as a nuisance activity shall be permissible, including abusive language or excessive loud noise.

No fence climbing is allowed.

No alcoholic beverages or food is allowed in the pool/spa areas.

No bicycles, skateboards, or animals are allowed in the pool/spa area.

No street clothes or diapers are allowed in the pool or spa area.

No glass or breakable containers allowed in the pool/spa area.

BE AWARE OF SOLICITORS IN THE NEIGHBORHOOD

This time of year brings solicitors into our neighborhood. Most are legitimate. However, please be aware and keep an eye out for your neighbors. If you have a question or concern about someone, do not hesitate to talk to each other and compare notes.

NEW PORTAL LAUNCHING



WWW.KPPMCONNECTION.COM

At Keystone Pacific, we are constantly striving to provide our clients the highest level of customer service and a superior management experience. In July, we will modernize the look of our portal to enable new exciting features within the next year. The new portal may look different, but it retains all of the features you currently use. The launch of our new look is just the first step in offering you the best-in-class tools so that you can manage your account in a way that suits your busy life. Stay tuned for more updates on exciting new features.

USE ON ALL DEVICES

Our new website will be available on all devices; including desktops, tablets and smart phones.



LOGIN INFORMATION

Please log in to www.kppmconnection.com using your email address and password. If you have not registered, please have your billing statement available to enter in the required information.



NEED ASSISTANCE?

STARTING JULY 15TH
Extended Customer Service Hours
9:00 AM to 9:00 PM
Customer Care: (949) 833-2600 or
customer care@keystonepacific.com

