

AUGUST 2017

BUTTERFIELD HOMEOWNERS ASSOCIATION

www.butterfieldstates.com

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

ARE YOU DELINQUENT?

The Board and Management would like to remind all members of the Association that not paying your monthly assessments can result in severe monetary penalties including, but not limited to, the Association foreclosing on your property. If you are delinquent please don't ignore it! The Board is willing to work with homeowners that have fallen behind on their assessments.



POOL VANDALISM

The Board of Directors and Management would like to notify all residents that the community pool bathrooms and common area have been continuously vandalized. It is important to understand that this type of behavior is costly to the Association and may result in increased monthly assessments. Management is asking that you review the pool rules with household members and guest. Should the vandalism continue, the Association may be forced to shut down the community pool in order to make any necessary repairs. If you see a suspicious person or damage to the common area please contact the Sheriff's Department at (951) 776-1099 and let Management know immediately! The Board and Management have worked hard to make Butterfield Estates a great place to live, let's not let a few individuals ruin it for all.

TRASH CAN AND CURBSIDE JUNK REMINDER!

Trash cans cannot be put onto the street more than 12 hours prior to the pick up date. Likewise, please remember to take your empty trash cans into your backyard or garage and out of view of the common area no more than 12 hours after pickup. Please do your part and help keep the community as beautiful as possible. Please remember that it is the responsibility of the resident to contact waste management for large item pickups. Should the HOA have to have the item removed the homeowner will be subject to monetary penalties.

BOARD OF DIRECTORS:

President: Paula Hook
Vice President: Dennis Gierman
Secretary: Margit Lippel
Treasurer: Chris Osuna
Member at Large: Judith Straub

The final agenda will be posted at pool area bulletin board. You may also obtain a copy of the agenda by contacting management at 949-838-3291

Next Board Meeting:

August 22, 2017 at the Community Clubhouse @ 7:30 p.m.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Clint Taylor
Phone: 949-838-3291

Emergency After Hours:

949-833-2600
Fax: 949-833-0919
ctaylor@keystonepacific.com

COMMON AREA ISSUES:

Hannah Rangel
hrangel@keystonepacific.com
Phone: 949-838-3254

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

INSURANCE BROKER:

Berg Insurance Agency
3651 Birtcher Dr, Lake Forest, CA
92630 (949) 830-4590

ARCHITECTURAL DESK:

Please submit your Architectural Applications to:

AUGUST 2017 REMINDERS

Please make sure you are watching your speed while driving through the community, we want to ensure our streets are safe for our kids.

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies.

Next Board Meeting- August 22, 2017 at the Community Clubhouse @ 7:30 p.m.

VISIT www.butterfieldestates.com!

Log onto the community website to:

- Submit maintenance requests and address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies and forms
- Access your account online
- Pay your HOA bill online

Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.



SUMMER IS HERE!

As summer approaches the Association would like everyone to take a moment and review some of the community pool rules.

Hours: 6:00 a.m. to 10:00 p.m. (Sunday through Thursday) 6:00 a.m. to 12:00 a.m. (Friday and Saturday)

No one under the age of 14 may use the pool or spa, unless accompanied by an adult.

No person under the age of 14 allowed in the spa.

No running, horseplay, fighting, and/or activity that can be construed as a nuisance activity shall be permissible, including abusive language or excessive loud noise.

No fence climbing is allowed.

No alcoholic beverages or food is allowed in the pool/spa areas.

No bicycles, skateboards, or animals are allowed in the pool/spa area.

No street clothes or diapers are allowed in the pool or spa area.

No glass or breakable containers allowed in the pool/spa area.

BE AWARE OF SOLICITORS IN THE NEIGHBORHOOD

This time of year brings solicitors into our neighborhood. Most are legitimate. However, please be aware and keep an eye out for your neighbors. If you have a question or concern about someone, do not hesitate to talk to each other and compare notes.