

OCTOBER 2017

# BUTTERFIELD HOMEOWNERS ASSOCIATION

[www.butterfieldstates.com](http://www.butterfieldstates.com)

*Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606*

## **TRASH CAN AND CURBSIDE JUNK REMINDER!**

Trash cans cannot be put onto the street more than 12 hours prior to the pick up date. Likewise, please remember to take your empty trash cans into your backyard or garage and out of view of the common area no more than 12 hours after pickup. Please call WASTE MANAGEMENT at (951) 280-5400 for a special pick, they will not pick up your stuff just left at the curb. You must call the Waste Management office no later than noon on Friday, before the following Monday if you wish to have your items picked up.

## **NEW POOL CODE**

Please be aware that the new pool code is 2735!

## **HOME OF THE MONTH!**

The events committee is please to announce that starting January 2018 one (1) beautiful home in the neighborhood will be chosen to be Home of the Month! The committee will be looking for the best of the neighborhood and those improving their properties by repainting, cleaning up the front yard landscaping and other improvements The Board has yet to determine the prize of the winner as more information is to come. So please get your paint brushes out and gardening tools as your home could be the shinning star in the community.



## **COMPLIANCE LETTERS**

If you ever receive a courtesy letter to call your attention to a certain Butterfield compliance issue, please make sure you call Management to inform us that you are addressing the issue and/or need more time to resolve the matter. This way, we avoid pursuing further compliance action. Please remember, Management is here to help and works at the sole discretion of the Board of Directors.



## **BOARD OF DIRECTORS:**

**President: Paula Hook**  
**Vice President: Dennis Gierman**  
**Secretary: Margit Lippel**  
**Treasurer: Chris Osuna**  
**Member at Large: Judith Straub**

*The final agenda will be posted at pool area bulletin board. You may also obtain a copy of the agenda by contacting management at 949-838-3291*

## **Next Board Meeting:**

**October 24, 2017** at the Community Clubhouse @ 7:30 p.m.

## **IMPORTANT NUMBERS:**

### **ASSOCIATION MANAGER:**

**Clint Taylor**  
Phone: 949-838-3291  
ctaylor@keystonepacific.com

*Emergency After Hours:*  
**949-833-2600**

Fax: 949-833-0919

### **COMMON AREA ISSUES:**

Hannah Rangel  
hrangel@keystonepacific.com  
Phone: 949-838-3254

### **BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:**

Phone: 949-833-2600  
customercare@keystonepacific.com

### **INSURANCE BROKER:**

Berg Insurance Agency  
3651 Birtcher Dr, Lake Forest, CA  
92630 (949) 830-4590

### **ARCHITECTURAL DESK:**

Please submit your Architectural Applications to:  
architectural@keystonepacific.com

# OCTOBER 2017 REMINDERS

Please make sure you are watching your speed while driving through the community, we want to ensure our streets are safe for our kids.

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies.

Next Board Meeting- October 24, 2017 at the Community Clubhouse @ 7:30 p.m.

## VISIT [www.butterfieldestates.com](http://www.butterfieldestates.com)!

Log onto the community website to:

- Submit maintenance requests and address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies and forms
- Access your account online
- Pay your HOA bill online

Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.



## ARE YOU DELINQUENT?

The Board and Management would like to remind all members of the Association that not paying your monthly assessments can result in severe monetary penalties including, but not limited to, the Association foreclosing on your property. If you are delinquent please don't ignore it! The Board is willing to work with homeowners that have fallen behind on their assessments.

## DOGS ISSUES

As a reminder to all residents who have dogs in the community. It is the law in Riverside County that if your dog is outside (including your own property and front lawn) it is required that your dog be secured on a leash. It is for the safety of all residents. Many people think their dog may "not hurt a fly", however you never know the temperaments of other dogs that are walking on leash. Consider the fact that some dogs don't have good temperaments, due to being rescue dogs or attacked by other dogs in the past, however they DESERVE to exercise SAFELY. If your "well-behaved friendly dog", approaches a dog that doesn't want to be approached or is fearful of other dogs, there could be a fight. It would be your legal responsibility to pay the legal and medical expenses of the leashed dog. Something to take into consideration when letting your dog off-leash in the front yard. Leashes will keep your dog and other dogs SAFE. Dogs can be unpredictable, even with lots of training. Do the responsible thing and keep your dog leashed from the second you leave your front door!

## TRICK OR TREAT?

To keep homes safe for visiting trick-or-treaters, parents should remove from the porch and front yard anything a child could trip over such as garden hoses, toys, bikes and lawn decorations. Parents should check outdoor lights and replace burned-out bulbs. Wet leaves or water should be swept from sidewalks and steps. Restrain pets so they do not inadvertently jump on or bite a trick-or-treater.

