# **BUTTERFIELD HOMEOWNERS ASSOCIATION**

www.butterfieldestates.com



Professionally Managed by Keystone Pacific Property Management, LLC - 41593 Winchester Road, Suite 113, Temecula, CA. 92590

### BEING A COURTEOUS NEIGHBOR

- ⇒ Parking Homeowners should utilize garage and driveway parking and refrain from parking in front of neighbors properties and never block driveway access.
- ⇒ Homeowner fence maintenance—Please inspect your property fences for wear and damage from the sun. Many of the fences in the neighborhood are requiring and is considered maintenance homeowner responsibility.



⇒ Trash/Dumping – Homeowners should contact the local refuse company to schedule a pick up for large or bulky items, no dumping is allowed within the community.

### REMINDER FOR PETS

As a friendly reminder for dog owners, THANK YOU please remember to keep your pets on a leash and carry a bag with you so that you can pick up after them on your walks. Thank you.



### ILLEGAL OR SUSPICIOUS ACTIVITY REPORTING

In the event you or any of your guests witness any suspicious or illegal activity or illegal parking or storing of vehicles, the Board of Directors request that you do not approach anybody and call the sheriff immediately. In order to better protect Butterfield Estate's residents from these types of activities, it is recommended that you immediately call Riverside County Sheriff to make your request known and potentially file a report if you are able. The Riverside County Sheriff non-emergency line is:

951-776-1099

President: Margit Lippel Vice President: Kristan Stacey-Graf Secretary: Dennis Gierman

**BOARD OF DIRECTORS:** 

Treasurer: Shannon Milliken Member at Large: Gabriel Quihuiz

The final agenda will be posted at pool area bulletin board. You may also obtain a copy of the agenda by contacting management at:

951-491-7749

**Next Board Meeting:** November 27, 2019 at the Community Clubhouse @ 7:30 p.m.

### **IMPORTANT NUMBERS:** ASSOCIATION MANAGER:

Marc Murano

Phone: 951-491-7749 mmurano@keystonepacific.com

**Emergency After Hours:** 949-833-2600

### **COMMON AREA ISSUES:** Danica Petroff

dpetroff@keystonepacific.com Phone: 951-491-7363

### **BILLING QUESTIONS/ ADDRESS CHANGES/WEBSITE LOGIN:**

Phone: 949-833-2600 customercare@keystonepacific.com

#### **INSURANCE BROKER:**

Berg Insurance Agency 3651 Birtcher Dr, Lake Forest, CA 92630 (949) 830-4590

### ARCHITECTURAL DESK:

Please submit your Architectural Applications to: architectural@keystonepacific.com

## **NOVEMBER 2019 REMINDERS**

- Keystone Pacific Closed in Observance for the Following Days -
  - Veteran's Day Monday, November 11th
  - Thanksgiving Thursday, November 28th
  - Day After Thanksgiving Friday, November 29th
- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line.
- Please call 9-1-1 for life-threatening emergencies.
- Next Board Meeting- November 27, 2019 at the Community Clubhouse @ 7:30 p.m.
- Pool Gate Code: 6275
- 24 Hour Patrol Dispatch: 1-800-301-1000



## ARE YOU DELINQUENT?

The Board and Management would like to remind all members of the Association that not paying your monthly assessments can result in severe monetary penalties including, but not limited to, Association foreclosing on your property. If you are delinquent please don't ignore it! The Board is willing to work with homeowners that have fallen behind on their assessments.



### RESIDENT ONLY POOL & SPA

Please refrain from opening the pool area gates for any non-residents without a gate code. Only residents of Butterfield Estates are allowed to utilize the pool and spa area. Please remember to close the pool gate and restroom doors upon leaving.



### FRONT YARD LANDSCAPING REMINDER

With the worst of summer behind us, please be reminded of the standard that the Butterfield Estates architectural guidelines holds for all homeowner's front yard landscaping. The guidelines strive to ensure that all homeowners are doing their part to keep the maintenance and curb appeal of their home a priority for the benefit of the community's home values. Please be sure that your landscaping is being regularly maintained and that any bare dirt areas are addressed with reseeding of turf or by submitting an architectural application to install plants, groundcover or hardscape materials like mulch, rocks or decomposed granite.



### SPA/POOL HOURS

Hours: 7:00 a.m. to 10:00 p.m. (Sunday through Thursday); 7:00 a.m. to 11:00 p.m. (Friday and Saturday)

### POOL AREA PRIVILEGES REMINDER

The Board of Directors may revoke spa/pool privileges if the homeowner is delinquent in assessments or not in good standing with the Association.

### POOL CODE

Please be aware that the pool code is 6275!

## POOL AREA/COMMON AREA RULES

Management and the Board would like to remind residents that children must be accompanied by an adult when in the pool area or in the common area before or after school.