

August 2020

# BUTTERFIELD ESTATES

www.butterfieldestates.com

## NEW SECURITY SERVICE!

Butterfield Estates, through its Board of Directors, has officially contracted with United Security Services to perform nightly patrols through the community and offer 24-hour dispatch services.



United Security Services is a local Corona, CA based security provider that will be much better suited to provide Butterfield Estates with the thorough and prompt response to security related matters that arise within the community.

If you see anybody in the pool area after-hours, entering without a key (i.e. jumping the fence) or any suspicious individuals or activity that is not an immediate emergency, please contact United Security Service dispatch service immediately at:

**1-800-505-1234 ext. 1**

## NEW POOL AREA ELECTRONIC FOBs

The Board of Directors have approved the upgrade and modernization of the pool area access control system at Butterfield Estates. Each homeowner will have already been mailed two (2) brand new electronic fobs to the mailing address on record with management.

The new electronic access control system will not only increase security, but it will ensure that only homeowners with the appropriate authorization and fob have access to the pool area restrooms and spa timer activation. It will also allow the Association the opportunity to suspend privileges to homeowners that are in violation and/or delinquency on assessments. Please contact management if you have any questions or concerns regarding your new electronic fobs at (951) 491-7749.

## WEEDS & FRONT YARD MAINTENANCE

All homeowners are responsible for the maintenance of their front yard landscaping all the way to the street curb in front of their home. Corner lot homeowners are also responsible for side yard maintenance all the way to the side yard curb. Homeowner landscape maintenance responsibilities include maintaining the parkway trees and keeping your front yard grass and planters free from weeds. If a tree is leaning due to wind, please be certain to have the tree straightened so that the tree(s) in front of your home grow properly and add long term value and ambiance to your neighborhood.

## AESTHETICS OF THE COMMUNITY: PAINTING YOUR HOME

Living in a planned community requires all homeowners to maintain their home. Management has noted during recent inspections that paint is faded on shutters, front doors, garage doors, side gates and wood trims. Homeowners should take the necessary steps to ensure their home is well maintained. If a homeowner is repainting their home, an architectural application is required. Homeowners must submit an Architectural Application and receive written approval prior to beginning a project. The Association has pre-approved paint schemes to help members with the process. You should repaint anything that looks chipped, weather-beaten or faded. This will help preserve not only the look of your home, but the entire community as well. Please take a moment to inspect your home to ascertain what needs to be painted. Homes that remain unpainted will be sent violation notices and may be called to hearing or assessed fines.

### BOARD OF DIRECTORS:

**President:** Margit Lippel  
**Vice-President:** Kristan Stacey-Graf  
**Treasurer:** Dennis Gierman  
**Secretary:** Shannon Milliken  
**Member-at-Large:** Gabriel Quihuiz

### NEXT BOARD MEETING:

**Wednesday, August 26, 2020**  
7:30 P.M.

Location TBD due to COVID-19

*The final agenda will be posted at Clubhouse Bulletin Board. You may also obtain a copy of the agenda by contacting management at (951) 491-6866.*

### IMPORTANT NUMBERS:

#### ASSOCIATION MANAGER:

**Marc Murano**  
Phone: (951) 491-7749  
**Emergency After Hours: (949) 833.2600**  
Fax: (951) 346.4129  
mmurano@keystonepacific.com

#### COMMON AREA ISSUES:

**Danica Petroff**  
Phone: (951) 491-7363  
dpetroff@keystonepacific.com

#### BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600  
customer@keystonepacific.com

#### ARCHITECTURAL DESK:

Phone: (949) 838.3239  
architectural@keystonepacific.com

#### INSURANCE BROKER:

Berg Insurance Agency  
3651 Birtcher Dr, Lake Forest, CA 92630  
(949) 830-4590

#### CLUBHOUSE RESERVATIONS:

**Danica Petroff**  
Phone: (951) 491-7363  
dpetroff@keystonepacific.com

#### POOL KEYS:

**Danica Petroff**  
Phone: (951) 491-7363  
dpetroff@keystonepacific.com

Managed by Keystone  
41593 Winchester Road, Suite 113  
Temecula, CA 92590

## AUGUST 2020 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Tuesday  
Please remove trash cans from the common areas after this day.
- Wednesday, August 26, 2020 - Board Meeting @ 7:30 P.M.  
Location: TBD due to COVID-19
- Pool Gate Code: 6275 (do not give to non-residents)
- 24-Hour Patrol Dispatch: **1-800-505-1234**

**August**

### TRASH CAN REMINDER

Trash cans cannot be put onto the street more than 12 hours prior to the pick up date. Likewise, please remember to take your empty trash cans into your backyard or garage and out of view of the common area no more than 12 hours after pickup.



### SPA/POOL HOURS

Hours: 7:00 a.m. to 10:00 p.m. (Sunday through Thursday); 7:00 a.m. to 11:00 p.m. (Friday through Saturday)

### POOL CODE

Please be aware that the pool code is 6275!

### POOL AREA/COMMON AREA RULES

Management and the Board would like to remind residents that children must be accompanied by an adult when in the pool area or in the common area before or after school.

### RESIDENT ONLY POOL & SPA

Please refrain from opening the pool area gates for any non-residents without a gate code. Only residents of Butterfield Estates are allowed to utilize the pool and spa area. Please remember to close the pool gate and restroom doors upon leaving.

### ARE YOU DELINQUENT?

The Board and Management would like to remind all members of the Association that not paying your monthly assessments can result in severe monetary penalties including, but not limited to, the Association foreclosing on your property. If you are delinquent please don't ignore it! The Board is willing to work with homeowners that have fallen behind on their assessments.

### HOMEOWNER ASSESSMENT CHANGE

Effective immediately, the payment address for assessments has changed to:

PO BOX 513380  
Los Angeles, CA 90051-3380



### COMMUNITY DRIVING

There have been a recent increase in reports to management of fast driving in the community. With the shorter daylight hours and more residents out for early morning and evening walks it is imperative that residents drive safely, especially on Stageline and Maitri. Please take extra caution and drive at safe speeds in Butterfield Estates.



### REMINDER FOR PET OWNERS

As a friendly reminder for dog owners, please remember to keep your pets on a leash at all times and carry a bag with you so that you can pick up after them on your walks. Thank you.

Dogs can be quite loud when they are barking and with such close proximity to your neighbors, this can become a nuisance. Please make sure you are taking the steps needed to quiet your dog and always remember to pick up after your pets, its not just a rule, it's the law!

