# **BUTTERFIELD ESTATES**

# www.butterfieldestates.com

#### **BEING A COURTEOUS NEIGHBOR**

- ⇒ Parking—Homeowners should utilize garage and driveway parking and refrain from parking in front of neighbors properties and never block driveway access.
- ⇒ Homeowner fence maintenance—Please inspect your property fences for wear and damage from the sun. Many of the fences in the neighborhood are requiring maintenance and is considered a homeowner responsibility.
- Trash/Dumping—Homeowners should contact the refuse company to schedule a pick up for large or bulky items, no dumping is allowed within the community.
- ⇒ It has also been brought to management's attention that some homeowners have witnessed or experienced their dogs being fed by other residents in the community over fence lines. No homeowner shall be feeing another individual's dog/pet within the neighborhood.



# REMINDER FOR PET OWNERS

As a friendly reminder for dog owners, please remember to keep your pets on a leash at all times and carry a bag with you so that you can pick up after them on your walks. Thank you.

Dogs can be quite loud when they are barking and with such close proximity to your neighbors, this can become a nuisance. Please make sure you are taking the steps needed to quiet your dog and always remember to pick up after your pets, its not just a rule, it's the law!



## **NEW POOL AREA ELECTRONIC FOBS**

The Board of Directors have approved the upgrade and modernization of the pool area access control system at Butterfield Estates. Each homeowner will have already been mailed two (2) brand new electronic fobs to the mailing address on record with management.

The new electronic access control system will not only increase security, but it will ensure that only homeowners with the appropriate authorization and fob have access to the pool area restrooms and spa timer activation. It will also allow the Association the opportunity to suspend privileges to homeowners that are in violation and/or delinquency on assessments. Please contact management if you have any questions or concerns regarding your new electronic fobs at (951) 491-7749.



#### **BOARD OF DIRECTORS:**

President: Margit Lippel

Vice-President: Kristan Stacey-Graf Treasurer: Dennis Gierman Secretary: Shannon Milliken

Member-at-Large: Gabriel Quihuiz

#### **NEXT BOARD MEETING:**

Wednesday, October 28, 2020

7:30 P.M.

Location TBD due to COVID-19

The final agenda will be posted at Clubhouse Bulletin Board. You may also obtain a copy of the agenda by contacting management at (951) 491-6866.

#### **IMPORTANT NUMBERS:**

#### **ASSOCIATION MANAGER:**

Marc Murano

Phone: (951) 491-7749

Emergency After Hours: (949) 833.2600

Fax: (951) 346.4129

mmurano@keystonepacific.com

#### **COMMON AREA ISSUES:**

Danica Petroff

Phone: (951) 491-7363 dpetroff@keystonepacific.com

### **BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:**

Phone: (949) 833.2600

customercare@keystonepacific.com

# ARCHITECTURAL DESK:

Phone: (949) 838.3239

architectural@kevstonepacific.com

#### INSURANCE BROKER:

Berg Insurance Agency 3651 Birtcher Dr, Lake Forest, CA 92630 (949) 830-4590

#### **CLUBHOUSE RESERVATIONS:**

**Danica Petroff** 

Phone: (951) 491-7363 dpetroff@keystonepacific.com

#### POOL KEYS:

**Danica Petroff** 

Phone: (951) 491-7363 dpetroff@keystonepacific.com

Managed by Keystone 41593 Winchester Road, Suite 113 Temecula, CA 92590

# **OCTOBER 2020 REMINDERS**

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line.
  Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day Tuesday
  Please remove trash cans from the common areas after this day.
- 24-Hour Patrol Dispatch: 1-800-505-1234 ext. 1



#### **NEW SECURITY SERVICE!**

Butterfield Estates, through its Board of Directors, has officially contracted with United Security Services to perform nightly patrols through the community and offer 24-hour dispatch services.



United Security Services is a local Corona, CA based security provider that will be much better suited to provide Butterfield Estates with the thorough and prompt response to security related matters that arise within the community.

If you see anybody in the pool area after-hours, entering without a key (i.e. jumping the fence) or any suspicious individuals or activity that is not an immediate emergency, please contact United Security Service dispatch service immediately at:

1-800-505-1234 ext. 1

## FRONT LAWN AND LANDSCAPE MAINTENANCE TIPS

For those of us who like to maintain our lawns and gardens, there are a few things we can do to keep our yards looking great and, more importantly, conserve water.

#### Irrigation Tips

- Hand watering is not very efficient.
- Drip & Micro Spray Irrigation is best for all plants, flowers, shrubs, and trees.
- Watering early in the morning is best.
- Water the lawn, not the pavement, by adjusting the sprinklers.
- Chemical fertilizers speed up the growth of lawns, not using them means less to water.
- Raise the cut length of your mower. Taller grass shades the roots and promotes healthier turf & requires less watering.
- Do not puddle the water by over-watering. Water less time and more often to give it time to soak in if you have harder soil types.

Use these great tips this summer and watch your lawn and garden flourish.

# HOMEOWNER ASSESSMENT CHANGE

Effective immediately, the payment address for assessments has changed to:

PO BOX 513380 Los Angeles, CA 90051-3380



#### SPA/POOL HOURS

Hours: 7:00 a.m. to 10:00 p.m. (Sunday through Thursday); 7:00 a.m. to 11:00 p.m. (Friday through Saturday)

#### POOL AREA/COMMON AREA RULES

Management and the Board would like to remind residents that children must be accompanied by an adult when in the pool area or in the common area before or after school.

#### **RESIDENT ONLY POOL & SPA**

Please refrain from opening the pool area gates for any non-residents without a gate code. Only residents of Butterfield Estates are allowed to utilize the pool and spa area. Please remember to close the pool gate and restroom doors upon leaving.

#### **ARE YOU DELINQUENT?**

The Board and Management would like to remind all members of the Association that not paying your monthly assessments can result in severe monetary penalties including, but not limited to, the Association foreclosing on your property. If you are delinquent please don't ignore it! The Board is willing to work with homeowners that have fallen behind on their assessments.

