

April 2021

Butterfield Estates

www.ButterfieldEstates.com

STOLEN MAILBOX MYSTERY

Last month, vandals stole an entire community mailbox near the Wrangler Road entrance. Not only was this an inconvenience for the residents who rely on mail delivery, it was something unfathomable to understand. Yet, there are no clues and no one has stepped forward with any information. Unfortunately, the replacement mailbox will cost all homeowners in the end and may ultimately result in an increase in future assessments.

If you see something, please say something. Alert your local law agency about any suspicious people or unusual activity. United Security Services has also been put on alert and can be reached at (800) 505-1243.



MORE VANDALISM AND THEFT REPORTED BY RESIDENTS

Several times a week, residents email Management with reports of theft, drug use in the common area and people loitering around the clubhouse parking lot. Recently the tennis courts were vandalized at great cost to the Association. Be the eyes and ears for your community.

WHAT TO DO WHEN YOU RECEIVE A VIOLATION NOTICE

Property inspections are performed several times a month by Management. Courtesy Notices are sent the first time the violation is noted. Homeowners should take steps to remedy the problem promptly. If you need more time to comply, please reach out to Management and request an extension of time. After 14 days, another notice may be sent and that is called a Hearing Notice. A Hearing Notice means that the initial problem was not corrected in a timely manner and that the Board of Directors would like the homeowner to be present at the following meeting to discuss the issue. If the homeowner does not respond to the Hearing Notice or attend the meeting, a possible \$250.00 fine may be assessed to the homeowner's account. The idea behind issuing violation letters is to seek compliance. When homeowners purchased the property, they also agreed to abide by the governing documents and rules. For more information, please email Management.

BOARD OF DIRECTORS:

President: Margit Lippel
Vice-President: Gabriel Quihuiz
Treasurer: Shannon Milliken
Secretary: Dennis Gierman
Member-at-Large: Denise Bomhoff

HOA Meeting
Date
PUT THIS
on YOUR
CALENDAR!

NEXT BOARD MEETING:

Wednesday, April 28, 2021

TO BE HELD VIA ZOOM

The final agenda will be posted on the Clubhouse bulletin board. You may also obtain a copy of the agenda by contacting management at (951)491-7749

IMPORTANT NUMBERS

ASSOCIATION MANAGER:

Deborah Mines
Phone: (951) 491-7363
Emergency After Hours: (949) 833.2600
Fax: (951) 346.4129
dmines@keystonepacific.com

COMMON AREA ISSUES:

Danica Petroff
Phone: (951) 491-7363
dpetroff@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
customer@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

INSURANCE BROKER:

Berg Insurance / (949) 830-4590

CLUBHOUSE RESERVATIONS:

Contact Management

Managed by Keystone
41593 Winchester Road, Suite 113
Temecula, CA 92590

April 2021 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Monday
Please remove trash cans from the common areas after this day.
- Wednesday, April 28, 2021 Board Meeting @ 6:30 p.m.
The meeting will be held via Zoom teleconference.



APRIL SHOWERS BRING MAY FLOWERS....AND, WEEDS

Spring is a glorious time of year with all the flowers and trees in blooms, however, the weeds seem to take over the lawns and flowerbeds quickly. Try and get a jump start on weed control before it gets out of hand. Warmer weather encourages faster growth of grass and weeds. Property inspections will focus on the appearance of the front yards this month. Be proactive and tend to your landscape.

GOOD FENCES MAKE GOOD NEIGHBORS

Good neighbors respect one another's property. Fences contain pets, children and provide backyard privacy. Many of the fences and gates are in need of repair and painting. Show your homeowner pride and spruce up your fence before Summertime.



Please Notice This



ASSOCIATION INFORMATION FOR TENANTS

With more tenants residing in the community, please remember that it is an Owner's responsibility to acquaint their tenants and guests with the CC&R's and Rules and Regulations of the Association. Please feel free to provide any tenant residents with Management's contact information, so they may receive any necessary assistance.

SIGN UP FOR COMMUNITY E-NEWS AND RECEIVE MEETING MONTHLY AGENDAS

Sign up to receive news and updates pertaining to Butterfield Estates via email. To sign up, please register at www.kppmconnection.com.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Assessments are always due on the first of the month of every month. However, occasionally homeowners who pay after the 15th of each month incur late fees.



Please utilize online payments and autopay to avoid late fees and save yourself and the Association money. To enroll in the ACH program, please email customer care@keystonepacific.com or contact Customer Care at (949)833-2600 to request an ACH application.