

May 2021

BUTTERFIELD ESTATES

www.butterfieldestates.com

COMMUNITY SAFETY ALERT

Neighborhood crime and vandalism has increased in Butterfield Estates over the past few months. Reports of vehicle break-ins and vehicle part theft has been brought to Management's attention. There has been vandalism in the pool area and to the windscreen at the tennis courts. An entire mailbox station was stolen, which costs all homeowners money. This is concerning to many residents. Additional security patrols will be set in motion in the coming months. If you see something, say something. The best course of action is to call the Sheriff. Lock your vehicles and park in the garage if possible. Get to know your neighbors and stay alert and safe.

SCOOP THE POOP

Responsible pet owners pick up after their pets. Doggie bags are provided in the common areas for pet waste, so please deposit bags in the proper receptacles and keep our walkways clean.



TRASH CAN PLACEMENT

Please remember to be considerate of your fellow neighbors while placing your trash cans out on trash collection day. Trash cans should be placed out no more than twelve (12) hours before and after scheduled trash collection hours. Please be advised that failure to comply with the trash guidelines may result in violation letter, a hearing and potential fines.

LANDSCAPE MAINTENANCE



Warm weather and sunshine brings out the weeds. Inspections will focus on front yard care and maintenance for the Spring and Summer months.

Tackle weed control before it gets out of hand. Grass should be mowed and edged, flowerbeds weeded and trees and bushes need to be trimmed regularly to maintain a neat, clean appearance. Great curb appeal increases property values and shows pride of ownership.

BOARD OF DIRECTORS:

President: Margit Lippel
Vice-President: Gabriel Quihuiz
Treasurer: Shannon Milliken
Secretary: Dennis Gierman
Member-at-Large: Denise Bomhoff



NEXT BOARD MEETING:

Wednesday, May 19, 2021 **
6:30 p.m. via Zoom Teleconference Call
**** NOTE MEETING DATE CHANGE**

The final agenda will be posted at the Clubhouse. You may also obtain a copy of the agenda by contacting management at (951) 491-7749

IMPORTANT NUMBERS

ASSOCIATION MANAGER:

Deborah Mines
Phone: (951) 491-7363
Emergency After Hours: (949) 833.2600
Fax: (951) 346.4129
dmines@keystonepacific.com

COMMON AREA ISSUES:

Danica Petroff
Phone: (951) 491-7363
dpetroff@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
customer@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

INSURANCE BROKER:

Berg Insurance / (949) 830-4590

CLUBHOUSE RESERVATIONS:

Contact Management

Managed by Keystone
41593 Winchester Road, Suite 113
Temecula, CA 92590

May 2021 REMINDERS

- Keystone is Closed in Observance of Memorial Day - Monday, May 31st
- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Monday
Please remove trash cans from the common areas after this day.
- Wednesday, May 19, 2021 Board Meeting @ 6:30 p.m.
The meeting will be held via Zoom teleconference. **

**** NOTE: MAY MEETING DATE WILL BE MAY 19, 2021**



WHAT TO DO IF YOU RECEIVE A VIOLATION NOTICE

Should you receive a Courtesy Notice, please correct the problem stated in the letter and notify Management when the repairs have been completed. Inspections are performed twice a month, mostly for landscape, fence repairs and painting issues. If you ignore the letter and don't comply, you will receive a second letter which is called a Hearing Notice. This means you need to attend the board meeting or you may be fined a minimum of \$250.00 per the Association's Fine Policy. If you need more time to comply, please reach out to Management. Thank you in advance for abiding by the Covenants, Conditions and Restrictions.

Please Notice This



ASSOCIATION INFORMATION FOR TENANTS

With more tenants residing in the community, please remember that it is an Owner responsibility to acquaint their tenants and guests with the CC&R's and Rules and Regulations of the Association. Please feel free to provide any tenant residents with Management's contact information, so they may receive any necessary assistance.

SIGN UP FOR COMMUNITY E-NEWS AND RECEIVE MEETING MONTHLY AGENDAS

Sign up to receive news and updates pertaining to Butterfield Estates via email. To sign up, please register at www.kppmconnection.com.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Assessments are always due on the first of the month of every month. However, occasionally homeowners who pay after the 15th of each month incur late fees.



Please utilize online payments and autopay to avoid late fees and save yourself and the Association money. To enroll in the ACH program, please email customer care@keystonepacific.com or contact Customer Care at (949) 833-2600 to request an ACH application.