

OCTOBER 2021

BUTTERFIELD ESTATES



www.ButterfieldEstates.com

WHAT DOES YOUR MANAGEMENT COMPANY DO?

We receive non-compliance notices from the management company. We send our assessment checks to the management company. We report common area maintenance problems to the management company. So, the management company makes all of the important decisions regarding our community, right? Not necessarily!

The management function of your Association is administrative in nature. The Board is the principle policy making body which sets policies, standards, procedures, and programs, for example. Management's function is to carry out these Board decisions. The Board has the authority and the power to set policies and standards to carry these policies out. It may delegate its authority to implement its decisions, but it cannot delegate its responsibility to see that they are implemented and implemented properly. Management implements decisions of the Board and administers the programs, services and activities of the Association within the policies and guidelines set by the Board. When communicating with us, please keep in mind that although the Board has given us the authority to make many of the day-to-day operational decisions, some requests are going to need the approval of the Board of Directors.

Here are some tips to help facilitate your communication with the Board:

- ◆ When in doubt about your request, put it in writing.
- ◆ Attend the General Session portion of the Board of Directors meeting.
- ◆ If your request is "non-emergency" in nature, please be patient. In most cases, management will research the issue for the Board so that the Board can make the best educated, business decision possible
- ◆ If you have any questions whatsoever, do not hesitate to contact us via email or phone.

The annual election has been rescheduled for December 1, 2021. Please make sure to submit your ballot.

BOARD OF DIRECTORS:

President: Margit Lippel
Vice-President: Gabriel Quihuiz
Treasurer: Dennis Gierman
Secretary: Shannon Milliken
Member-at-Large: Denise Bomhoff

NEXT BOARD MEETING:

Wednesday, October 27, 2021
7:30 p.m. at the Clubhouse

The final agenda will be posted at the Clubhouse. You may also obtain a copy of the agenda by contacting management at (951) 491.7748

IMPORTANT NUMBERS

ASSOCIATION MANAGER:

Gina Privitt
Phone: (951) 491.6865
Emergency After Hours:
(949) 833.2600
Fax: (951) 346-4129
gprivitt@keystonepacific.com

COMMON AREA ISSUES:

Ariane Benson
Phone: (951) 491.7748
abenson@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

INSURANCE BROKER:

Berg Insurance / (949) 830-4590

CLUBHOUSE RESERVATIONS:

Contact Management

Managed by Keystone
41593 Winchester Road, Suite 113
Temecula, CA 92590

OCTOBER 2021 REMINDERS

For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Trash Pick-Up Day - Monday

Please remove trash cans from the common areas after this day.



TRICK OR TREATERS

To keep homes safe for visiting trick-or-treaters, parents should remove from the porch and front yard anything a child could trip over such as garden hoses, toys, bikes and lawn decorations. Parents should check outdoor lights and replace burned-out bulbs. Wet leaves or water should be swept from sidewalks and steps. Restrain pets so they do not inadvertently jump on or bite a trick-or-treater.

BLUE AND TEAL PUMPKINS

You may see children carrying blue or teal pumpkins while trick-or-treating this Halloween.

The blue pumpkins mean the child has autism while the teal pumpkins mean a child has food allergies.

The blue bucket represents the fact that a lot of times when children are trick-or-treating, they will wait for someone to say trick-or-treat, as people with autism can experience problems with social interaction and communication. Some of the children may also need a little extra time or patience, and some may appear to be older.

Teal pumpkins are used by children who have food allergies. Many people will display a teal pumpkin on their front porch or sidewalk to identify homes that offer non-candy treats for children with those food allergies.

HOMEOWNER ASSESSMENTS
The payment address for assessments is:

BUTTERFIELD ESTATES
PO BOX 513380
Los Angeles, CA 90051-3380

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

ACCOUNT ONLINE PAYMENT FEATURE

You may make one-time ACH payments through www.kppmconnection.com. In addition, Keystone Pacific is excited to introduce recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available.

POOL AND SPA HOURS

Hours: 7:00 a.m. to 10:00 p.m.
(Sunday through Thursday);
7:00 a.m. to 11:00 p.m.
(Friday through Saturday)

Management and the Board would like to remind residents that children must be accompanied by an adult when in the pool area or in the common area.

Please make sure all children that are not potty trained use swim diapers, when in the pool.

No alcohol is permitted in the pool area.

Don't forget to pick up after yourself and take your belongings when you leave the pool and please throw away your trash.

Please remember to lock the restroom doors upon leaving.